Dear Friends,

Welcome to the Resolve Through Sharing catalog! After decades of educating professionals and providing high-quality, unique materials for the bereaved and those who care for them, we are proud to say that we now have nearly 150 items available for purchase. Whether you are a care provider or someone who is grieving the loss of a loved one, each item has been carefully designed to be what is needed in the moment.

In 1981, Resolve Through Sharing began offering what is now our world-renowned perinatal bereavement education. Since our inception, we have been providing care to those experiencing very early pregnancy loss through miscarriage, as well as all other forms of perinatal death, including stillbirth and newborn death. During that time, we have listened to and learned from the women and families who need support and comfort.

Over the years, we have expanded, adding the same level of expertise in neonatal, pediatric, and adult bereavement. Today, the items of our catalog encompass death at any age. These items include patient education and support materials such as keepsakes, informational brochures, and sympathy cards, as well as professional development tools including teaching kits, PowerPoint presentations, caregiver self-care aids, and more.

We hope you find comfort in these items as you use them either for your own personal care or to enhance the care you provide others in need of your expertise, compassion, and understanding.

Rana Limbo, PhD, RN, CPLC, FAAN
Associate Director and Senior Faculty Consultant
Resolve Through Sharing

Established in 1981, Resolve Through Sharing® (RTS) is a not-for-profit, evidence-based program that is recognized internationally as the “GOLD STANDARD” for bereavement training, education, and support materials.

RTS has trained more than 50,000 professionals worldwide, and thousands of hospitals provide RTS grief support resources to their patients.

The leaf and teardrop image symbolizes the love and grief that families and loved ones feel when someone dies.

In grief, as in nature, there are cycles and movement.

As seasons change, so do feelings. There is winter and spring, sadness and hope.
Perinatal Death Resources  Pages 4 - 9

Neonatal and Pediatric Death Resources  Pages 10 - 15

Adult Death Resources  Pages 16 - 19

Staff and Program Development Resources  Pages 20 - 23

Memories Unlimited  Pages 24 - 29

Product Index & Purchasing Guide  Pages 30 - 31
RTS perinatal death resources assist physicians, nurses, social workers, chaplains, and other providers when caring for families whose baby dies. They include miscarriage, ectopic pregnancy, stillbirth, and the loss of an infant in the first 28 days of life. The materials are a “must have” for any healthcare system that provides prenatal and delivery services.

Our **Perinatal Bereavement Sample Kit** will provide you with a close-up view of a variety of products. This preview approach will allow you to see how each product will enhance your ability to create meaningful relationships with and provide helpful information to those for whom you care.

**It’s Never Too Early (INTE).** Miscarriages occur in many types of healthcare settings. Clinics, emergency and surgical departments, and labor and delivery areas may all encounter families experiencing early pregnancy loss. It’s Never Too Early is an initiative designed to disseminate a standard of care for those experiencing miscarriage.

Look for this INTE symbol throughout the catalog for products that support this initiative.

**Perinatal Bereavement Sample Kit**  
*RTS 2020-E / RTS 2020-S*

Includes the following items assembled inside an RTS Parent Booklet:

- Baby Ring  
- Door Card  
- Newborn Death  
- Difficult Choices  
- Miscarriage  
- Ectopic Pregnancy  
- Stillbirth  
- Autopsy  
- In Memory Of  
- A Father’s Grief  
- A Teenager’s Grief  
- Grief of Grandparents  
- In Memory Of My Precious Baby Journal  
- Peace & Remembrance  
- Gone But Not Forgotten Card (English only)  
- Leaf and Teardrop Note Card  
- Family and Friends: How You Can Help When a Baby Dies  
- Talking With Children About Perinatal Death  
- Learning You Will Miscarry  
- Pregnancy Following Loss  
- Caring for Yourself After a Loss  
- Loss of One or More Multiples  
- Waiting for Birth and Death  
- Planning a Special Goodbye  
- Remembrance of Blessing

$42.95 each
Miscarriage Support Folder  
RTS 2500-E / RTS 2500-S
Includes Parent Booklet, Baby Ring, Door Card, Miscarriage, A Father’s Grief, and In Memory of My Precious Baby.  
$17.95 each

Newborn Death Support Folder  
RTS 2501-E / RTS 2501-S
Includes Parent Booklet, Baby Ring, Door Card, Newborn Death, Caring for Yourself After a Loss, and Peace & Remembrance.  
$17.95 each

Stillbirth Support Folder  
RTS 2502-E / RTS 2502-S
Includes Parent Booklet, Baby Ring, Door Card, Stillbirth, Caring for Yourself After a Loss, and A Father’s Grief.  
$17.95 each

Parent Booklet  
RTS 4112-E / RTS 4112-S
This booklet addresses the concerns bereaved parents most often express. Topics include mending a broken heart, our grief seems so different, what do you say, saying goodbye, explaining death to children, sexuality following perinatal loss, and thinking about another pregnancy. Inside pockets provide a place for resources and mementos.  
Sold in packs of 10  
$65.00 per pack

Also available as folder only.

Baby Ring  
RTS 5100-E / RTS 5100-S
The Baby Ring is a tangible memento of a baby’s life that provides a delicate way for family, friends, and caregivers to express sympathy to bereaved parents. Made in the USA, this tiny 10K gold-plated ring is tucked inside a small organza bag and tied to a keepsake card. (3½”x4¾”)

Sold in packs of 10  
$59.50 per pack

RTS Folder  
RTS 5103-E / RTS 5103-S
Sold in packs of 10  
$23.00 per pack
Slowly become more active increases, get more rest. You can walk up stairs. Do not lift more than 10

Things will never return to the way they used to be. Your lives were concerned about your grief or the possibility of postpartum depression, a

• You have no interest in things that used to make you happy.

Pregnant women may be together, like she and I did. We would

It’s hard not to feel bitter and avoid

multiple gestation. Many of these groups have newsletters, local chapters, up!’ or other such remarks when every

little more in life?

be getting worse and not better, don’t hesitate to use the services of a

psychologist, social worker, chaplain, nurse therapist, or other professional

Gundersen Lutheran Health System

www.bereavementservices.org

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Your Nurse is

Written by Rana Limbo, PhD, RN, PMHCNS-BC and Kathleen

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Printed in the United States of America.

establish a new sense of “normal” over this” and “moving on.” The death

over this death anniversary will trigger sadness and longing. But most days, you will

grieving for the baby who has died.

Some parents like to keep a lock of their baby’s hair as a remembrance,

and shares thoughts about how to

cope with the tragedy of newborn

death.

There are a number of choices you will be able to make about burial or

autopsy with you. Take enough time to decide what feels right for you.

It is important for a friend or family member to provide reassurance and

It is a frightening time for the people around you. They may feel

physically and emotionally. Your physical needs were certainly a priority.

They are equally important.

Gundersen Lutheran Medical Foundation, Inc.

www.bereavementservices.org

$19.50 per pack

Medical

disposition of your baby, or did not

Helpful Rituals

RTS 4119-E / RTS 4119-S

Over half of stillbirths have no known cause and occur in spite of the best prenatal care. This brochure offers comfort and insight to parents who suffer this unique loss.

Sold in packs of 10
$19.50 per pack

Ectopic Pregnancy
RTS 4115-E / RTS 4115-S

This brochure explains the complex issues of an ectopic pregnancy, including medical diagnosis and treatment decisions, loss of the pregnancy, and possible effects on future fertility.

Sold in packs of 10
$19.50 per pack

Newborn Death
RTS 4120-E / RTS 4120-S

Newborn Death addresses feelings and shares thoughts about how to cope with the tragedy of newborn death. It also includes a basic explanation of medical terms that helps parents’ understanding.

Sold in packs of 10
$19.50 per pack

Learning You Will Miscarry
RTS 4129-E / RTS 4129-S

This evidence-based brochure fills a unique need for written information after an impending miscarriage is diagnosed within the first 12 weeks of pregnancy.

Sold in packs of 10
$19.50 per pack

Difficult Choices Medical Interruption When You Know Your Baby Will Not Survive
RTS 4124-E / RTS 4124-S

This brochure is an important source of information for parents who end their pregnancy because of a diagnosis of fetal abnormalities or maternal complications.

Sold in packs of 10
$19.50 per pack

Caring for Yourself After a Loss
RTS 4130-E / RTS 4130-S

Topics include managing the emotions and physical discomfort of lactation and not having a baby to breastfeed, postpartum depression, care of sutures or incision, sexual activity, and many more.

Sold in packs of 10
$19.50 per pack

Miscarriage
RTS 4113-E / RTS 4113-S

Based on research and stories, this brochure addresses the different ways in which women and men respond to miscarriage, and provides an understanding of why some may grieve deeply and others may not grieve at all.

Sold in packs of 10
$19.50 per pack

Loss of One or More Multiples
RTS 4126-E / RTS 4126-S

When one or more babies of a multiple gestation pregnancy dies, parents often struggle with both joy and grief and may feel cheated of the opportunity to parent children with a unique sibling bond.

Sold in packs of 10
$19.50 per pack

Ectopic Pregnancy
RTS 4115-E / RTS 4115-S

This brochure explains the complex issues of an ectopic pregnancy, including medical diagnosis and treatment decisions, loss of the pregnancy, and possible effects on future fertility.

Sold in packs of 10
$19.50 per pack

Caring for Yourself After a Loss
RTS 4130-E / RTS 4130-S

Topics include managing the emotions and physical discomfort of lactation and not having a baby to breastfeed, postpartum depression, care of sutures or incision, sexual activity, and many more.

Sold in packs of 10
$19.50 per pack

Newborn Death
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Sold in packs of 10
$19.50 per pack
Ages 6-9 may feel responsible. Your children with you, now. But because they are vulnerable, the baby will affect the family as well. You may wonder what your role should be during this time, especially critical of the way family and friends they can also be very sensitive to

Intimacy feelings. Arranging the funeral is an to grow apart from you at this age. Many parents go through a time following the loss of a baby when they are unstable, this may make it a difficult

Karen's folks were allowed to come up and lash out at you, or not speak to you. Blanket. I think that was the really hard hand le the funeral. You just have them come along and we will love that one just as much as the first one.

When Children to his or her normal routine. This period of time and need frequent

Nothing. I knew I would never do that. The leaf and teardrop and Resolve Through Sharing Gundersen Lutheran Medical Foundation, Inc.

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Drawing, keeping a journal, writing about the baby. You will probably learn more about how your child is feeling to you as grandparents if you are in their baby's name. You may have a service in church or funeral home, not want to hold or see the baby. You to have certain religious rituals still that plant's, or animal's, or person's

Research shows that people who get support from close friends and grieving has no schedule. It may take a long time before the parents want to accept the loss and line up the next day's helper. That way, the family members know they unable to do daily chores. Give Parents The Gift of Time to Heal and practical advice.

Also meaningful are homemade items such as needlework, figurines, mother a baby ring, send a planter or flowers in a baby vase, or write a poem. Also meaningful are homemade items such as needlework, figurines, mother a baby ring, send a planter or flowers in a baby vase, or write a poem. Also meaningful are homemade items such as needlework, figurines, mother a baby ring, send a planter or flowers in a baby vase, or write a poem. Also meaningful are homemade items such as needlework, figurines, mother a baby ring, send a planter or flowers in a baby vase, or write a poem. Also meaningful are homemade items such as needlework, figurines, mother a baby ring, send a planter or flowers in a baby vase, or write a poem.
Planning a Special Goodbye
When Your Baby Dies
RTS 4127-E / RTS 4127-S

This brochure provides options and suggestions from other bereaved parents for honoring their baby's brief life.

Sold in packs of 10
$14.50 per pack

Peace & Remembrance
RTS 4123-E / RTS 4123-S

Written for parents whose baby died in a neonatal intensive care setting, this booklet helps parents understand how to meet with medical staff, tell their children, respond to other people, and make funeral plans.

Sold in packs of 10
$49.50 per pack

Waiting for Birth & Death
Knowing Your Baby Will Not Survive
RTS 4128-E / RTS 4128-S

Written for parents who choose to continue a pregnancy knowing their baby has a condition that is incompatible with life, this booklet tells a compelling story from parents’ perspectives.

Sold in packs of 10
$29.50 per pack

In Memory Of My Precious Baby Remembrance Journal
RTS 4122-E / RTS 4122-S

Parents use this early pregnancy loss journal to record thoughts and feelings and the hopes and dreams they had for the pregnancy.

Sold in packs of 10
$49.50 per pack

Gone But Not Forgotten Card
RTS 5102

The RTS leaf and teardrop image is featured on the front of this card. The inside includes the “Fallen Leaf” poem and the message, “With deepest sympathy...” Envelope included.

Sold in packs of 10
$19.50 per pack

Leaf and Teardrop Note Card
RTS 5301

Featuring the RTS leaf and teardrop on the front, the inside of the card is blank and serves as a sympathy card. Envelope included.

Sold in packs of 10
$19.50 per pack

A Teenager’s Grief When a Baby Dies
RTS 4131-E / RTS 4131-S

Written to support a teen whose baby dies, this booklet explains grief in a down-to-earth manner and includes many creative suggestions to help the teenager cope.

Sold in packs of 10
$29.50 per pack

When a Baby Dies
RTS 2351

When a Baby Dies looks at individual stories of miscarriage, ectopic pregnancy, stillbirth, newborn death, and loss in a multiple gestation pregnancy. 165 pages.

$14.95 each

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$29.50 per pack

In Memory Of My Precious Baby Remembrance Journal
RTS 4122-E / RTS 4122-S

Parents use this early pregnancy loss journal to record thoughts and feelings and the hopes and dreams they had for the pregnancy.

Sold in packs of 10
$49.50 per pack
Remembrance of Blessing
RTS 5112-E / RTS 5112-S

A blessing for their baby can help comfort parents. With space provided to record important information, the card becomes a precious memory. (5” x 7”)

Sold in packs of 10
$12.50 per pack

In Memory Of
RTS 5111-E / RTS 5111-S

With the help of staff, parents can use this card to record information about their baby, add baby’s footprints, a photo, or a lock of hair. Suitable for framing. (8” x 10”)

Sold in packs of 10
$19.50 per pack

** Photo shows sample prints. Actual product is blank. **

Please also see the Memories Unlimited section on pages 24-29 for companion products specifically designed for Perinatal Death.
Our neonatal and pediatric death resources are beneficial to physicians, nurses, social workers, chaplains, and other providers as they care for families when their baby or child dies. These resources will be especially helpful to the staff in the NICU, PICU, pediatric palliative care, and the emergency department.

Our **Neonatal and Pediatric Bereavement Sample Kit** provides you with a close-up view of a wide variety of products. This preview approach will allow you to see how each product will enhance your ability to create meaningful relationships with and provide helpful information to those for whom you care.

**Neonatal and Pediatric Bereavement Sample Kit**

*RTS 2030-E / RTS 2030-S*

Includes the following items assembled inside an RTS Folder:

- Baby Ring
- Resource Booklet
- Door Card
- Newborn Death
- A Time for Peace
- In Memory Of
- A Father’s Grief
- Understanding Grief
- Talking With Children About Perinatal Death
- Grief of Grandparents
- Peace & Remembrance
- Leaf and Teardrop Note Card
- Gone But Not Forgotten Card (English only)
- Family and Friends: How You Can Help When a Child Dies
- Planning a Special Goodbye
- Remembrance of Blessing
- With Deepest Sympathy
- When Your Child is Dying
- Handprint Poem (small)

$24.95 each
**Newborn Death Support Folder**

*RTS 2501-E / RTS 2501-S*

Includes Parent Booklet, Baby Ring, Door Card, Newborn Death, Caring for Yourself After a Loss, and Peace & Remembrance.

$17.95 each

**Grief Support Folder**

*RTS 2503-E / RTS 2503-S*

Includes Folder with Resource Booklet, Gone But Not Forgotten Card (English only), Door Card, Understanding Grief, Gifts at Life’s End, A Time for Peace.

$12.95 each

**Folder with Resource Booklet**

*RTS 5104-E / RTS 5104-S*

This booklet provides a way to offer resources to bereaved families on a variety of topics, including: Common Grief Reactions, Helping Yourself Heal, Am I Grieving Normally?, Do I Need Professional Help?, Children’s Concept of Death, Helping Children Through Loss, Hints for Holiday Coping, and Recommended Resources.

Sold in packs of 10

$45.00 per pack

Available as booklet only.

**Resource Booklet**

*RTS 5105-E / RTS 5105-S*

Sold in packs of 10

$24.50 per pack

Available as folder only.

**Folder**

*RTS 5103-E / RTS 5103-S*

Sold in packs of 10

$23.00 per pack
A Father’s Grief
RTS 4118-E / RTS 4118-S

A Father’s Grief helps fathers explore their reactions to their baby’s death and understand common misconceptions about the way fathers grieve.

Sold in packs of 10
$19.50 per pack

Understanding Grief
RTS 4135-E / RTS 4135-S

Understanding Grief is designed to help the bereaved understand the thoughts and feelings they may have through various stages of grief.

Sold in packs of 10
$19.50 per pack

Newborn Death
RTS 4120-E / RTS 4120-S

Newborn Death addresses feelings other parents have had and shares their thoughts about how to cope with the tragedy of newborn death. It also includes a basic explanation of medical terms that helps parents’ overall understanding.

Sold in packs of 10
$19.50 per pack

Family and Friends How You Can Help When a Child Dies
RTS 4137-E / RTS 4137-S

When a child dies, friends and family want to help, but often they just don’t know what to say or do. This brochure offers sensitive, yet practical suggestions about how family and friends can show love and support.

Sold in packs of 10
$19.50 per pack

Talking With Children About Perinatal Loss
RTS 4121-E / RTS 4121-S

This brochure provides parents with guidelines for talking with children of various ages and offers assurance about their role in this difficult task.

Sold in packs of 10
$19.50 per pack

Grief of Grandparents
RTS 4116-E / RTS 4116-S

When a baby dies, grandparents may grieve for the loss of their grandchild and their own child at the same time. Grief of Grandparents helps them understand their feelings and offers practical advice.

Sold in packs of 10
$19.50 per pack

With Deepest Sympathy
RTS 5310-E / RTS 5310-S

With Deepest Sympathy helps you meet the immediate needs of bereaved families. It includes information regarding funeral services and grief support resources and is also used to record details and contains space for hospital contact information.

Sold in packs of 10
$14.50 per pack

Planning a Special Goodbye When Your Baby Dies
RTS 4127-E / RTS 4127-S

This brochure provides options and suggestions from other bereaved parents for honoring their baby’s brief life.

Sold in packs of 10
$14.50 per pack
When Your Child is Dying
RTS 4136-E / RTS 4136-S

This booklet explains the different levels of understanding children have when they are dying and addresses answers to questions children may ask about their impending death.

Sold in packs of 10
$29.50 per pack

Peace & Remembrance
RTS 4123-E / RTS 4123-S

Written for parents whose baby died in a neonatal intensive care setting, this booklet helps parents understand how to meet with medical staff, tell their children, respond to other people, and make funeral plans.

Sold in packs of 10
$49.50 per pack

A Time for Peace
RTS 4133-E / RTS 4133-S

Families in critical care settings have to face difficult end-of-life decisions. A Time for Peace was written to help families understand what to expect as death occurs.

Sold in packs of 10
$29.50 per pack

Remembrance of Blessing
RTS 5112-E / RTS 5112-S

A blessing for their child can help comfort parents. With space to record important information, this card becomes a precious memory. (5" x 7"

Sold in packs of 10
$12.50 per pack

Baby Ring
RTS 5100-E / RTS 5100-S

The Baby Ring is a tangible memento of a baby’s life that provides a delicate way for family, friends, and caregivers to express sympathy to bereaved parents. Made in the USA, this tiny 10K gold-plated ring is tucked inside a small organza bag and tied to a keepsake card. (3½”x4¾”)

Sold in packs of 10
$59.50 per pack
**Door Card**
RTS 5101-E / RTS 5101-S

Place the door card on a hospital room door to alert staff that a death has occurred and to remind them to be sensitive when entering. The back of the card features the “Fallen Leaf” poem and may be offered to families as a keepsake in memory of their loved one.

*Sold in packs of 10  
$7.50 per pack*

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**Handprint Poem - Small**
RTS 5320-E / RTS 5320-S

Help families create a precious memento with the handprint card. Ink not included. (8” x 10”)

*Sold in packs of 10  
$19.50 per pack*

Also available 11” x 14” size.

**Handprint Poem - Large**
RTS 5321-E / RTS 5321-S.

*Sold in packs of 10  
$29.50 per pack*

** Photo shows sample prints. Actual product is blank. **

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**In Memory Of**
RTS 5111-E / RTS 5111-S

With the help of staff, parents can use this card to record information about their baby, add baby’s footprints, a photo, or a lock of hair. Suitable for framing. (8” x 10”)

*Sold in packs of 10  
$19.50 per pack*

** Photo shows sample prints. Actual product is blank. **
Meaningful Moments: Ritual and Reflection When a Child Dies
RTS 2350

This thought provoking and spiritually rich book brings together elements of relationship, reflection, ritual, suffering, and hope, and introduces a guided approach to co-creation of ritual when a child dies. Other bereaved parents share their stories, and the book is a treasure for those who are looking for literature on care for the caregiver. 96 pages.

$19.95 each

Gone But Not Forgotten Card
RTS 5102

The RTS leaf and teardrop image is featured on the front of this card. The inside includes the “Fallen Leaf” poem and the message, “With deepest sympathy...” Envelope included.

Sold in packs of 10
$19.50 per pack

Leaf and Teardrop Note Card
RTS 5301

Featuring the RTS leaf and teardrop on the front, the inside of the card is blank and serves as a sympathy card. Envelope included.

Sold in packs of 10
$19.50 per pack

Please also see the Memories Unlimited section on pages 24-29 for companion products specifically designed for Neonatal and Pediatric Death.
Our adult death resources are beneficial to staff in any department or unit that interacts with or provides care to families when a loved one dies.

Our Adult Bereavement Sample Kit provides you with a close-up view of a wide variety of products. This preview approach will allow you to see how each product will enhance your ability to create meaningful relationships with and provide helpful information to those for whom you care.

**Adult Bereavement Sample Kit**  
*RTS 2021-E / RTS 2021-S*

Includes the following items assembled inside an RTS Folder:

- Resource Booklet  
- Understanding Grief  
- Family and Friends When a Loved One Dies  
- Door Card  
- Leaf and Teardrop Note Card  
- When Your Parent Dies (English only)  
- A Time for Peace  
- Gone But Not Forgotten Card (English only)  
- Gifts at Life’s End  
- Handprint Poem (small)  
- With Deepest Sympathy

$19.95 each
**Folder with Resource Booklet**  
*RTS 5104-E / RTS 5104-S*

This booklet provides a way to offer resources to bereaved families on a variety of topics, including: Common Grief Reactions, Helping Yourself Heal, Am I Grieving Normally?, Do I Need Professional Help?, Children’s Concept of Death, Helping Children Through Loss, Hints for Holiday Coping, and Recommended Resources.

*Sold in packs of 10*  
*$45.00 per pack*

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**Resource Booklet**  
*RTS 5105-E / RTS 5105-S*

Available as booklet only.

Sold in packs of 10  
*$24.50 per pack*

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**Folder**  
*RTS 5103-E / RTS 5103-S*

Available as folder only.

Sold in packs of 10  
*$23.00 per pack*

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**Grief Support Folder**  
*RTS 2503-E / RTS 2503-S*

Includes Folder with Resource Booklet, Gone But Not Forgotten Card (English only), Door Card, Understanding Grief, Gifts at Life’s End, and A Time for Peace.  
*$12.95 each*
How You Can Help When a Loved One Dies

When a loved one dies, friends and family want to help, but often they just don’t know what to say or do. This brochure offers sensitive, yet practical suggestions about how family and friends can show love and support.

Sold in packs of 10
$19.50 per pack

Understanding Grief

Whether sudden or expected, when someone dies, those left behind come face-to-face with the finality and reality of death. This brochure is designed to help the bereaved understand the thoughts and feelings they may have through various stages of grief.

Sold in packs of 10
$19.50 per pack

A Time for Peace

Families in critical care settings have to make difficult end-of-life decisions. A Time for Peace was written to help families understand what to expect as death occurs.

Sold in packs of 10
$29.50 per pack

ADULT DEATH RESOURCES

Family and Friends How You Can Help When a Loved One Dies

When a loved one dies, friends and family want to help, but often they just don’t know what to say or do. This brochure offers sensitive, yet practical suggestions about how family and friends can show love and support.

Sold in packs of 10
$19.50 per pack

Gifts at Life’s End

Those who are dying often speak in metaphor about what they are experiencing. This brochure is designed to help families understand this special language so they can engage in meaningful conversations with their loved one who is dying.

Sold in packs of 10
$19.50 per pack

With Deepest Sympathy

With Deepest Sympathy helps you meet the immediate needs of bereaved families. It includes information regarding funeral services and grief support resources and is also used to record details and contains space for hospital contact information.

Sold in packs of 10
$14.50 per pack

When Your Parent Dies

Whether young or old, the death of a parent comes too soon. There is always one more conversation to take place or one more special day to celebrate. The reflections in this brochure serve as a comforting resource and provide insight for those grieving the death of a parent.

Sold in packs of 10
$14.50 per pack

Door Card

Place the door card on a hospital room door to alert staff that a death has occurred and to remind them to be sensitive when entering. The back of the card features the “Fallen Leaf” poem and may be offered to families as a keepsake in memory of their loved one.

Sold in packs of 10
$7.50 per pack
Please also see the Memories Unlimited section on pages 24-29 for companion products specifically designed for Adult Death.
Why Resolve Through Sharing? RTS works. Healthcare providers want the best possible outcomes for their patients and families, but what does it take to get there? Not only does the bereavement care families receive profoundly impact their perception of your organization, but it also affects the memories of their loved one’s death, and can make the difference between a positive or negative grief journey.

Resolve Through Sharing teaches care providers proven evidence-based, compassion-first approaches to bereavement care. For more information about our training opportunities and how you can bring RTS to your practice, please see pages 22 and 23.

Whether you’ve completed RTS training or are planning to, RTS tool kits can help you meet your education objectives. Introduce staff to the RTS standard of care or add depth to an existing RTS program by using these tool kits for in-services throughout your organization or system. RTS tool kits include presentations and materials, giving you the resources you need to educate your staff and provide your patients with gold-standard bereavement care.

**Education Tool Kit: Perinatal Death**
*RTS 2401*

Includes:
- When A Baby Dies
- Parent Support Group Guide
- Presentation Notes: It’s Never Too Early
- Presentation Notes: Pregnancy Attachment and the Need to Create Memories
- Presentation Notes: Who’s Taking Care of You?
- Flash drive that includes PowerPoint Presentation Notes, Perinatal Bereavement Overview, and Bridge to Hope

$249.00 each

**It’s Never Too Early Tool Kit**
*RTS 2402*

- Miscarriage Support Folder
- 1 pack (10 each) of the following:
  - Learning You Will Miscarry
  - In Memory Of
  - Caring For Yourself After a Loss
  - Family and Friends: How You Can Help When a Baby Dies
- INTE White Paper and Clinical Guidelines
- INTE Presentation Notes
- Flash drive that includes INTE PowerPoint Presentation and Annual Burial and Memorial Service templates

$199.00 each
Parent Support Group Guide
RTS 2301
Use this step-by-step guide to develop perinatal bereavement support groups. It includes sample invitations and other communication examples.
$13.95 each

Perinatal Palliative Care Program Tool Kit
RTS 2425
This tool kit will give you the resources to develop a Perinatal Palliative Care Program at your facility. The kit includes handouts, sample forms, algorithms, and more.
$39.95 each

Perinatal and Pediatric Bereavement
RTS 2352
This book includes new evidence-based research and findings in bereavement from scholars and practitioners worldwide, linking theoretical and research knowledge with clinical practice. It is also a valuable study aid when preparing for the Certified in Perinatal Loss Care (CPLC) exam. 382 pages.
$85.00 each

Messenger Tote Bag
RTS 2302
This messenger-style brief features a headphone outlet on the front flap and organizer pockets under the flap. The bag also has a mesh pocket for a water bottle, an adjustable shoulder strap, and a single handle on top. Available in three colors. 12¾" x 13½"

RTS 2450-C (charcoal)
RTS 2450-B (blue)
RTS 2450-P (purple)
$19.95 each

Media Libraries
These flash drives contain presentations, videos, and interviews on a variety of bereavement topics. Share them with your staff in an educational setting. To see a full list of resources included on the flash drives, please visit our website at ResolveThroughSharing.org/shop-our-products

Perinatal Focus RTS 2200
Neonatal and Pediatric Focus RTS 2202
Adult Focus RTS 2201
$99.00 each

Perinatal Palliative Care Program Tool Kit
RTS 2425
This tool kit will give you the resources to develop a Perinatal Palliative Care Program at your facility. The kit includes handouts, sample forms, algorithms, and more.
$39.95 each

PRAM Badge
RTS 5410
The PRAM (Pause, Reflect, Acknowledge, be Mindful) acronym serves as a reminder for caregivers to pause and be present in emotionally intense patient experiences. This plastic card can be hung horizontally or vertically on a lanyard or name badge.
Sold in packs of 10
$19.50 per pack
Are you prepared?
Regardless of your discipline or the unit on which you work, you more than likely interact with or provide care to patients and families during one of the most difficult life events: death and dying. Yet research indicates death is the most anxiety-producing situation caregivers face, and they often experience discomfort or feelings of inadequacy when caring for dying patients and their families. As a result, these fragile families don’t always receive the highest standard of bereavement care—the kind of care they need and deserve.

We can help
Resolve Through Sharing’s evidence-based training and patient support materials help ease caregiver anxiety by providing the foundation needed for delivering gold standard, holistic bereavement care—in any unit and at every point of entry—care you can feel honored to have given. Regardless of the patient population you care for, RTS provides training that will fit your needs.

**Perinatal death**
RTS Bereavement Training: Perinatal Death is designed to educate staff who care for patients whose baby dies through miscarriage, ectopic pregnancy, stillbirth, and newborn death.

**Neonatal and pediatric death**
If you care for children who are dying, RTS Bereavement Training: Neonatal and Pediatric Death is the education that will best fit your practice. This course covers infant and child death as a result of prematurity, serious illness, trauma, complex medical conditions, abuse, and more.

**Adult anticipated and unexpected death**
Even when death is expected, people still grieve and need special care. RTS Bereavement Training: Adult Death focuses on anticipated death, including palliative care and hospice. This course also focuses on traumatic, unexplained, and stigmatizing death, providing you with the skills needed to care for families experiencing unexpected loss.

If you are not sure which RTS course is right for you, or if you need help choosing patient support materials, RTS staff will help you.

**Regulatory standards**
Each course and the RTS comprehensive model of care help you comply with The Joint Commission standards for consistent delivery of quality patient care at end of life, as well as other regulatory standards.

**Partners in success**
Is your organization delivering gold standard bereavement care? Co-sponsoring or sponsoring RTS Bereavement Training is the first step toward implementing RTS best practices at your facility.

**Book your event**
Our staff will work with you every step of the way to ensure your training is successful. For more information, please call us today at 608-775-4747, or email rts@gundersenhealth.org.

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Pictured items are the Leaf and Teardrop Lapel Pin (p. 22), PRAM Badge (p. 21), Meaningful Moments: Ritual and Reflection When a Child Dies (p. 15), and RTS Bereavement Training: Perinatal Death Practice Handbook (p. 23).
Training Materials

RTS Coordinators distribute the respective practice handbook or manual to each of their course participants. Also includes other course-appropriate materials.

Perinatal Coordinator Starter Kit
RTS 1512 **
- Perinatal Presentation Notes
- Miscarriage Support Folder
- Flash drive includes:
  - Powerpoint Presentation
  - Decision Making in the NICU
  - Provider Presentation: Perinatal Death
  - Guided Participation
- Purple RTS Messenger Bag
$399.00 each

Neonatal and Pediatric Coordinator Starter Kit
RTS 1516 **
- Neonatal & Pediatric Presentation Notes
- Newborn Death Support Folder
- Flash drive includes:
  - Powerpoint Presentation
  - Decision Making in the NICU
  - Grief After a Son’s Suicide
  - Provider Presentation: Neonatal and Pediatric Death
  - Guided Participation
- Blue RTS Messenger Bag
$399.00 each

Pediatric and Adult Coordinator Starter Kit
RTS 1513 **
- Pediatric & Adult Presentation Notes
- Grief Support Folder
- Flash drive includes:
  - Powerpoint Presentation
  - Supporting Angry Families
  - Grief After a Son’s Suicide
  - Provider Presentation: Pediatric and Adult Death
  - Guided Participation
- Green RTS Messenger Bag
$399.00 each

Practice Handbook: Perinatal (9th Edition)
RTS 1012 **
$139.95 each

RTS 1016 **
$139.95 each

RTS 1013 **
$139.95 each

** To purchase items on page 23, you must have successfully completed RTS Coordinator Training. **
Memories Unlimited has provided Memory Boxes and other bereavement support tools for Resolve Through Sharing since 1994. The ‘private label’ purple RTS family of Memory Boxes™, Preshand System™, and Keepsake Impressions Kits™ coordinate with RTS literature and training materials, enhancing recognition of the RTS continuum of care. By working together, we hope to reach more caregivers and educators to provide these professionals with the specific bereavement tools they need to support, comfort, and care for grieving families.

Order products on pages 24-29 directly from Memories Unlimited.

Orders may be placed by phone, fax, or e-mail. Office hours are Mon-Fri 8:00am to 4:30pm PST.

phone: (360) 491-9819  |  fax: (360) 491-9827  |  e-mail: info@memoriesunlimited.com

New Product! RTS TinyHeart™

TinyHeart discreetly holds a miscarriage remains container and offers respectful disposition options for a pregnancy loss occurring at less than 20 weeks. The sachet heart pillow may be placed on top of the tissue container (not included) to cushion movement and act as a visual softener. TinyHeart may be buried as a whole, or the tissue container may be removed for burial or cremation, leaving TinyHeart and the sachet heart pillow as special keepsakes. Made of purple hand-crafted paper with a padded lid and ID label. TinyHeart includes a Sachet Heart Pillow and staff checklist. Heart Size: 5” x 4½” outer dimensions; 3¼” x 4¼” interior.

Item Number 89300  $9.98 each

RTS Remembrance Box™

Designed specifically for parents experiencing pregnancy loss at an early gestational stage, this box contains materials to support parents when closer-to-term infant loss bereavement tools, such as infant clothing, may not be appropriate. The soft fabric padded Remembrance Box has ribbons to tie at the side. Includes verse card, Remembrance Journal, sachet heart pillow, and Baby Ring. 6½” x 5” x 1½” o.d.

English  Spanish
Item Number 8080E  8080S  $30.58 each

6 box minimum. OK to mix languages.
All RTS Memory Boxes are soft and padded with a ribbon closure, two interior panel frames, and explanation card. The Premium and Deluxe Memory Boxes are covered in dark purple satin fabric, while the Basic Memory Box is covered with purple hand-crafted paper. All styles are offered “Complete” with components for an infant loss support tool, or as “Box Only” for more flexibility.

### RTS Memory Box - Box Only™ Options
The RTS Memory Boxes as Box Only do not include a staff checklist or components. For outer dimensions (o.d.) of each box style, see sections below. Please note the minimum order is 6 boxes.

**RTS Premium Memory Box - Box Only**
- Item Number: 8030X
- Qty.* Each
  - 6 - 11: $38.28
  - 12 - 17: $37.28
  - 18 - 23: $36.38
  - 24 - 35: $35.58

**RTS Deluxe Memory Box - Box Only**
- Item Number: 8050X
- Qty.* Each
  - 6 - 11: $34.48
  - 12 - 17: $33.48
  - 18 - 23: $32.58
  - 24 - 35: $31.78

**RTS Basic Memory Box - Box Only**
- Item Number: 8070X
- Qty. Each
  - 6+: $24.28

*Please visit RTS website or contact Memories Unlimited for quantity discounts on higher volumes for Premium and Deluxe Box styles.

### RTS Premium Complete Memory Box™
One inch deeper than the original Memory Box to fit the included RTS Deluxe Keepsake Impressions Kit™, size-specific full-length gown, knit cap, sachet heart pillow, wisp of hair card, baby data card, baby prints card, condolence card with envelope, resources card, and staff checklist. 9½” x 8” x 3½” o.d.

**Gown Size** | **Approx Weight** | **English** | **Spanish**
--- | --- | --- | ---
XXX Small | up to 1 lb | 803111E | 803111S
XX Small | up to 2 lbs | 80311E | 80311S
X Small | up to 3 lbs | 8031E | 8031S
Small | up to 4 lbs | 8032E | 8032S
Medium | 4-6 lbs | 8034E | 8034S
Large | 6-8 lbs | 8036E | 8036S
X Large | 8-9 lbs | 8038E | 8038S

**Qty.* Each**
- 6 - 11: $58.78
- 12 - 17: $57.78
- 18 - 23: $56.88
- 24 - 35: $56.08

6 box minimum. OK to mix languages and gown sizes.

### RTS Deluxe Complete Memory Box™
Two size-specific clothing sets are included: one for in-hospital use, the other for burial or a keepsake. Includes size specific poncho, smock, two knit caps, blanket, sachet heart pillow, wisp of hair card, baby data card, baby prints card, condolence card with envelope, resources card, and staff checklist. 9½” x 8” x 2½” o.d.

**Clothing Size** | **Approx Weight** | **English** | **Spanish**
--- | --- | --- | ---
XXX Small | up to 1 lb | 804111E | 804111S
XX Small | up to 2 lbs | 80411E | 80411S
X Small | up to 3 lbs | 8041E | 8041S
Small | up to 4 lbs | 8042E | 8042S
Medium | 4-6 lbs | 8044E | 8044S
Large | 6-8 lbs | 8046E | 8046S
X Large | 8-9 lbs | 8048E | 8048S

**Qty. Each**
- 6 - 11: $51.58
- 12 - 17: $50.58
- 18 - 23: $49.68
- 24 - 35: $48.88

6 box minimum. OK to mix languages and clothing sizes.

*Please visit RTS website or contact Memories Unlimited for quantity discounts on higher volumes for Premium and Deluxe Box Styles.

### RTS Basic Complete Memory Box™
A one-size-fits clothing set and scaled down literature components simplify this box style. Includes one-size poncho, knit cap, sachet heart pillow, baggie for a wisp of baby’s hair, baby data card, blank card for prints, condolence card with resources printed on reverse, and staff checklist. 9½” x 8” x 2½” o.d.

**Item Number**
- English: 8060E
- Spanish: 8060S
- Each: $31.98

6 box minimum. OK to mix languages.
The Preshand (preh-schänd) System was developed to help complete the continuum of bereavement care in a hospital setting by providing a dignified, sensitive, and practical way to manage the presenting and handling of an infant death in a manner that is respectful for the caregiver, the infant, and the family.

The Presentation portion of the system was created to offer parents a comforting memory of their baby cradled in a Presentation Basket, giving a warmer and less clinical last image of their infant in the hospital. The Presentation Basket also offers a gentle setting for taking photos.

The Handling part of the system was created with the staff in mind. The Insert provides a final resting place for baby, and when used with the Handling Carrier, it provides staff with a solution to confidently transport the baby through public areas to the morgue or pathology in a manner that is respectful to both the caregiver, and the baby.

To view a brief demonstration video of the Preshand System, please visit the following web address and type in the case-sensitive username and password:

memoriesunlimited.com/fern
username: newcatalog
password: newcatalog

Note: The demonstration is hosted on a private link, some hospital systems have limited internet access; please check with your hospital IT administrator if you are unable to open the link. Or, try viewing it from a smart phone or personal device.
PRESHAND STARTER SYSTEM
All the Preshand System tools offered at a special value. The Presentation Baskets with Nesting Fillers and the Handling Carriers are reusable. The Preshand Inserts are for one-time use and can be reordered in sizes as needed. Includes a DVD demonstration of the Preshand System and the following items:

1 Small and 1 Large Presentation Basket; each with Nesting Filler
1 Small and 1 Large Handling Carrier
3 pack of EACH Preshand Insert Size: Extra Small, Small, Medium, Large, Extra Large

Item Number 89050 $ 649.98 each

Preshand Presentation Basket™
Each basket includes a nesting filler designed to nestle three insert size options in the small basket, and two insert size options in the large basket. Baskets are woven with white flexible resin in a rattan-looking design. The large basket has a removable hood with the small basket fitting inside the base of the large basket for easy storage. Both basket and nesting filler are reusable.

<table>
<thead>
<tr>
<th>Item Number</th>
<th>Price</th>
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<tr>
<td>89120</td>
<td>$70.28</td>
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<tr>
<td>89140</td>
<td>$90.58</td>
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</table>

Preshand Insert™
Available in five sizes to coordinate with the sizing for the Memory Boxes, Inserts include a fabric coverlet and a verse card. An impermeable layer helps retain fluids and keep its integrity in cold storage. Inserts are suitable for cremation, sold in a package of three, and are for single use only.

<table>
<thead>
<tr>
<th>Recommended Weight / Interior Insert Base Length</th>
<th>Item Number</th>
<th>3-Pack Price</th>
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<td>Extra Small up to 3 lbs. / 6 ½ inches</td>
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<td>Small up to 4 lbs. / 8 ¼ inches</td>
<td>89320</td>
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<tr>
<td>Medium 4-6 lbs. / 9 ¾ inches</td>
<td>89340</td>
<td>$82.98</td>
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<tr>
<td>Large 6-8 lbs. / 15 inches</td>
<td>89360</td>
<td>$113.68</td>
</tr>
<tr>
<td>Extra Large 8-12 lbs. / 20 inches</td>
<td>89380</td>
<td>$147.48</td>
</tr>
</tbody>
</table>

Preshand Handling Carrier™
Made of purple nylon with “Fragile, Handle with Care” printed on the outside for discreet transport. Preshand Handling Carriers fold flat for storage and are reusable.

<table>
<thead>
<tr>
<th>Item Number</th>
<th>Price</th>
</tr>
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<tr>
<td>89530</td>
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<td>89550</td>
<td>$41.88</td>
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</tbody>
</table>
MEMORIES UNLIMITED

Make a Keepsake Impressions Kit (KIK) in minutes... Provide a lasting memory to families.

Air Dry Molding Material  ∙  No mixing or baking  ∙  Offers a second try  ∙  Unbreakable  ∙  Can be decorated

Step 1: Spread material to touch all edges inside space.
Step 2: Flip over, press back firmly to flatten and smooth surface.
Step 3: Take impression by applying extra pressure to limb and digits (Repeat steps 1 and 2 to re-try, if necessary).
Step 4: Complete the finish details and data cards. Leave kit open to air-dry until material is no longer moist.

Each Keepsake Impressions Kit style includes step-by-step photo instructions.

RTS Deluxe Keepsake Impressions Kit™
Outer kit size: 5” x 6” x 1½ “ ∙ Oval impression area: 2¾” x 3¾”
For infants, this padded dark purple satin fabric KIK features a frame opposite the impression for the data card or a photo, and fits inside all the RTS Memory and Memento Boxes. Includes instructions, data card and molding material packet.

<table>
<thead>
<tr>
<th>English</th>
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<tr>
<td>Item Number 82600E</td>
<td>Item Number 82600S</td>
</tr>
<tr>
<td>$15.78 each</td>
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</tbody>
</table>

RTS Oval Bulk Pack Keepsake Impressions Kit™
Outer Kit Size: 3” x 4” ∙ Oval Impression Area: 2¾” x 3¾”
Purple Hand-crafted Paper Oval KIKs have an easel-back stand with ID label, are small enough to fit inside the RTS Remembrance Box, and can capture the impressions of even very tiny babies. Packaged in one large re-sealable bag with one set of step-by-step instructions, twelve ovals, and twelve molding material packets with a recommended use-by date. English only.

| Item Number 82200E-TX |
| $77.28 per pack of 12 |

RTS Book-like Keepsake Impressions Kit™  (sized for all ages)
Outer kit size: 10½” x 7½” x 1½” ∙ Rectangle impression area: 8½” x 5½”
For youth and most adult hands, impressions can be taken portrait or landscape. This larger impression space also offers options for taking a set of smaller impressions for use with twins. Made of purple hand-crafted paper, this KIK includes instructions, two reversible data/verse cards, and molding material packet.

| Item Number 83300E | Item Number 83300S |
| $28.98 each |

New Product! RTS Toddler Keepsake Impressions Kit™
Outer kit size: 6” x 7½” x 1¾” ∙ Rectangle impression area: 4” x 5½”
For toddlers, hand or foot impressions in this purple hand-crafted paper KIK can be taken portrait or landscape. This KIK also fits inside RTS Memory or Memento Boxes. Includes instructions, reversible data/verse card, and molding material packet.

| Item Number 82500E | Item Number 82500S |
| $22.48 each |

Make a Keepsake Impressions Kit (KIK) in minutes... Provide a lasting memory to families.

Air Dry Molding Material  ∙  No mixing or baking  ∙  Offers a second try  ∙  Unbreakable  ∙  Can be decorated

Step 1: Spread material to touch all edges inside space.
Step 2: Flip over, press back firmly to flatten and smooth surface.
Step 3: Take impression by applying extra pressure to limb and digits (Repeat steps 1 and 2 to re-try, if necessary).
Step 4: Complete the finish details and data cards. Leave kit open to air-dry until material is no longer moist.

Each Keepsake Impressions Kit style includes step-by-step photo instructions.
A Mother’s Memory

This comforting and supportive keepsake box was created to help families when a mother dies during her childbearing experience. Includes a brochure, Baby Ring, handprint card, a little fabric bag for a clip of mom’s hair, and space to preserve other mementos for the family. By removing the brochure, it can also be presented to the family when a mother dies as a result of a non-childbearing experience. Offered in English or Spanish, this premium size box has 9½” x 8” x 3½” outer dimensions, and is covered with padded off-white brocade fabric.

<table>
<thead>
<tr>
<th>Item Number</th>
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<th>Spanish</th>
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<tbody>
<tr>
<td>85202E</td>
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<td>85202S</td>
<td>$59.98</td>
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RTS Memento Box™

When a child or adult family member dies, caregivers can return personal items to the family in the RTS Memento Box. Padded and covered with purple hand-crafted paper or dark purple satin fabric, the Memento Box is the largest of the RTS bereavement boxes with outer box dimensions of 12” x 9¾” x 4” to offer room for added keepsakes and photos of a loved one. English Only.

<table>
<thead>
<tr>
<th>Item Number</th>
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<tbody>
<tr>
<td>RTS Memento Box - Dark Purple Satin Fabric</td>
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</tr>
<tr>
<td>RTS Memento Box - Purple Hand-crafted Paper</td>
<td>$40.78</td>
</tr>
</tbody>
</table>

RTS Belongings Bag™

A thoughtfully designed bag made of hand-crafted paper with a purple satin ribbon tie and window card, the RTS Belongings Bag provides families with added privacy when leaving the hospital. Sized at 17” x 13¾” x 8”, it holds the RTS Memory or Memento Box, or an X-Small, Small or Medium Preshand Insert to offer additional discretion for parents choosing to transport their infant home for burial.

<table>
<thead>
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<th>Item Number</th>
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<tr>
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<td>$11.18</td>
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Please provide the following information:

· Billing and shipping* address.
  *Shipping is prepaid and added to invoice. Please indicate on your order request if a shipping quote is needed in advance.
· Item number with product name and quantity desired.
· Purchase order number (if applicable).
· Ordering contact name, phone number, and e-mail address.

IF YOU DO NOT RECEIVE AN ORDER CONFIRMATION, PLEASE CONTACT MEMORIES UNLIMITED.
To order online, go to www.ResolveThroughSharing.org/shop-our-products. You can also call (608) 775-4747 and choose option 1 for Order Fulfillment. Fax to (608) 775-5137. Phone and Fax orders are subject to additional processing charges.

Orders totaling $100 or more may use a Purchase Order. Credit cards are required for orders less than $100.

To join our mailing list to be notified of new products and product updates, send us a message at RTS@gundersenhealth.org. Please visit our website to download a printable PDF of this guide to share with your purchasing agent or buyer, or to request an additional printed copy of the catalog.

FREE SHIPPING* ON ALL ORDERS OVER $500!

*Free Shipping offer only valid for ground shipping within the U.S. Does not apply to Memories Unlimited items. Subject to change without notice.

<table>
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<th>Neo/Ped</th>
<th>Adult</th>
<th>Resources</th>
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<td>Perinatal Death Training Practice Handbook</td>
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“The format and delivery of content is thoughtful, evidenced-based, and relevant. The activities woven throughout are meaningful and elegantly timed to best meet the learning needs of conference participants. I deeply appreciate the tenacity and commitment to the speakers and RTS for delivering a high-quality conference on such an important and forever remembered event in a families life. Thank you!”

- RTS Perinatal Training in Renton, WA

“This course was amazing, I have gained a greater understanding and love for my job and the people I serve, thank you”

- RTS Perinatal Training in Portland, ME

“I believe this training gave my colleagues and I the impactful insight to change how we deliver compassionate communication to our patients. I was impressed with the speakers and enjoyed their leadership!”

- RTS Neonatal and Pediatric Training in Houston, TX

“I came into this week very excited and open to learn as much as I could. The speakers were fantastic at explaining! I feel more confident in what I do and will do what I can to walk along side with those families who are grieving.”

- RTS Pediatric & Adult Training in La Crosse, WI

“This knowledge completely changes how I practice and has set a foundation for what I am going to bring to my facility.”

- RTS Coordinator Training in La Crosse, WI

“The RTS training has become an integral part of how we support our families... as well as how we teach sensitivity training to staff in other areas of the hospital. I would highly recommend RTS to all of my colleagues.”

- RTS Coordinator Training in Conway, AR